



Canal Communities Local Drug and Alcohol Task force Service User Forum.

As important stakeholders, service users and their families have a key role to play in contributing to the planning, design and delivery of effective services. Service users because of their direct experience of services, have unique insights which are a valuable resource to those involved in developing services and interventions.

The term 'service user' includes people and their families who use health and social care services. It also includes people who are potential users of health (support)services and social care interventions, including people who use drugs and who may not yet have availed of treatment. (And those affected by addiction in some way e.g. community members)

If you have any suggestions about our services within the Canal Communities Local Drug and Alcohol Taskforce area, we would love to hear from you!



1. Are your needs being met in our services? If not, what needs are not met? Please elaborate
2. How can we improve our services? Please elaborate
3. What are we doing well in our service? Please elaborate
4. Have you ever been asked to get involved in the planning, design and delivery of this service? Please elaborate
5. Do you feel safe to speak your truth in relation to other service users and the service provider? Please elaborate
6. Would you feel you have been treated with respect in our service? Please elaborate
7. Would you like to add anything?

**Participative
Democracy,**

Sustainable Development

Empowerment,

Social Justice,

Equality.

Human Rights,

Inclusivity,

